

Barefoot Group (Barefoot Yoga School & Barefoot Yoga Retreats) Terms & Conditions

These Terms and Conditions are designed to ensure a smooth, safe, and enjoyable experience for all guests and apply to the booking organiser and all participants attending the retreat or group stay.

1. Rental agreement

- The booking fee includes rental of the entire property with all rooms
- We will not be offering to re-advertise rooms that you cannot fill

2. Use of Facilities

Guests hiring the venue may use the following facilities as agreed in the booking:

- Yoga studio / practice space
- Swimming pool
- Accommodation areas
- Outdoor areas and communal spaces

3. Responsibility of the Booking Organiser

The booking organiser is responsible for:

- Communicating venue rules to all guests
- Ensuring respectful behaviour of all participants
- Ensuring guests follow safety guidelines for the pool, yoga spaces, and other facilities
- To have and hold the relevant insurances for all activities they are undertaking and including in their retreat
- To have and hold a current and legal business visa issues by the Sri Lankan government

4. Management of external bookings and guest experience

Hosts are fully responsible for their guests and their guest experiences. Barefoot Group and allocated team will meet all of our obligations to provide the space as clean and comfortable.

Our team does not manage, host or organise retreats on your behalf. If you would like an additional team member to be hired for this purpose, please let us know so that we can make arrangements.

5. No Smoking

For the comfort of all our guests, our property is strictly non-smoking, including undercover/ outside areas. This is due to the space being a natural, healing space where we want to keep the air clean for all staying. We also have a lot of fabrics which can retain the smell and with natural fibre wastebins, we do not have an appropriate disposal unit to avoid fire hazards.

Any damages or excess cleaning caused by smoking on or inside any property will be deducted from the bond.

6. Public schedule/studio

As a Yoga school, we may be operating a public class schedule.

There are two studios/ shalas available for use and therefore even if a public class is being held, another Yoga shala will be available for you to use. If there is a timetable clash, you can make a request which shala you would like to use (indoor or outdoor). This request must be made at least 24 hours prior to the class so that we can make arrangements to prepare the space.

Outside guests will not have access to the private retreat area. Certain areas will be solely for your guests to enjoy.

If you would like to join our Barefoot Yoga teachers/ classes for your retreat, please make a special request so that we can discuss your add ons.

7. On site cafe

We are looking to open a small coffee shop for all guests to enjoy, it will also be open to the public for limited hours of the day. This coffee shop will be in the public area.

Your guests are welcome to enjoy this within operating hours.

Outside visitors will be welcome for a coffee and use of the public areas.

Private areas include: Dining, lounge, accommodation, pool and paddy front gardens

8. Our home & workspace

Our co-founders, directors and managers occasionally work from Barefoot Group and visit to make sure all is well and that the space is running smoothly.

Please note, they are not there to manage your retreat or guests. For extra services of retreat assistance, hosting, management and organising please see additional fees.

9. Capacity

No extra guests are permitted to stay in the rooms other than the dedicated amount agreed to upon booking.

No outside guests are permitted to use the facilities.

No children/ guests under 18 years old.

No pets are allowed on site.

10. Health & Safety

Guests must follow all health and safety instructions provided by Barefoot Group. We reserve the right to refuse access to facilities if safety guidelines are not followed.

Retreat organisers are responsible for ensuring that participants complete appropriate health declarations if required.

11. Check in & Check out

Check in: 2:00pm

Check out: 10:00am

Early check in and late check out may be possible at the discretion of Barefoot Group if requested in advance and may incur additional charges.

12. Zero tolerance for parties, alcohol, drugs on the property

We do not hold a liquor license and therefore we could lose our commercial approval to operate should any alcohol be served/consumed on the site. This will be considered a serious violation

of our terms and conditions and will result in a termination of your booking immediately with no refund.

Participants and hosts consuming above substances outside and returning to the property under the influence can be refused entry by our staff. Barefoot Group is an alcohol and drug free zone.

We encourage hosts to set up the parameters and expectations with their guests upon arrival to avoid any issues.

Guests under the influence may be at risk of injury as the property has ledges, staircases, and open pool / water areas. Furthermore they are more likely to damage the property or disrespect the nature and energy of the space which we do not wish our staff or other guests respecting these rules to deal with.

13. Insurance & Visa

Hosts/ companies must take out their own travel and professional indemnity and liability insurance for their retreat. This includes guest teachers and volunteers assisting in hosting your retreat/experience

A business visa is required for volunteer work and hosting of a retreat (we will request documentation)

All guests and retreat organisers are strongly encouraged to hold valid travel insurance that covers:

- Trip cancellation and interruption
- Medical emergencies
- Travel delays
- Force majeure events including weather and geopolitical disruptions
- Barefoot Group accepts no responsibility for costs incurred due to lack of adequate insurance.

14. Staff

Staff must be treated with utmost respect and not asked to work overtime unless cleared with management prior.

Barefoot Group team will be present on the site given their working hours only with a security guard present at night time, provided by us.

14. Disturbances

We value keeping the peace in our neighborhood and therefore we ask our guests to do the same.

- No **loud** music in the open air shala before 7:30am and after 8pm
- Please do not walk in the paddy fields as they are working agricultural lands. However there are walking paths that you can find. Discretion is advised when walking these paths as they are not well maintained and are the private property of the local farmers
- Please ask your guests to keep swimwear or wearing little clothing in the retreat space. When leaving the property and walking around the village it is important to dress modesty as a sign of respect for the local culture.

It's important to respect the local surroundings and neighbours and allow them to go about their day to day activities which may include but are not exclusive to:

- Mowing, tree cutting, farming, driving tractors, local celebrations
- Please look into special holidays such as Poya, Sri Lankan New Year amongst others when booking your retreat and consider your dates carefully as festivities are part of the culture here on the island and may affect your plans.

15. Wildlife

This property is not recommended for guests who are uncomfortable with or have severe phobias or allergies of insects or animals.

Street dogs, village dogs and resident dogs will be on the property. Cows, chickens and other farm animals may pass through the property.

We will not be removing or harming any animals.

16. Neighbourhood Construction

From time to time, there may be building / construction on neighbouring areas within the nearby vicinity of the property booked. Barefoot Group takes no responsibility for any issues relating to noise on neighbouring properties.

17. Unplanned Outages

Power outages are common in Sri Lanka. Therefore power supply may be interrupted at times. Some are government planned and therefore guests will be informed so that they can make plans accordingly.

Other outages may happen during periods of extreme weather or animals destroying lines.

These power outages will also affect WiFi as the routers will be disabled, and can also affect water pumps and water supply.

These outages are out of our control and no responsibility will be taken.

We will however assist all guests to ensure everyone has enough drinking water. We will also keep guests up to date with the situation and instructions from the authorities, and to ensure their safety.

18. Damage & Security Deposit

Damages must be reported. Serious damages found to the property and its contents will be invoiced to the host accordingly based on value of the item.

A bond of €1,000 will be asked for 5 business days prior to check in and returned in full within 3-5 business days after your departure if no damages are found on the property.

Any deductions of your bond will be a reflection of the value of the item which has been damaged, stolen or in need of excessive cleaning.

19. Liability

Barefoot Group is not liable for any medical/ health related issues which participants or hosts experience during their stay.

Barefoot Group is not liable for any personal damages, losses & stolen property which guests may incur during their stay (unless something is damaged by a staff member, this will be handled internally and accordingly).

Barefoot Group is not responsible for any circumstances outside our control.

Your dates will not be secured until a deposit is received.

20. Personal and Lost Property

No responsibility will be taken by Barefoot Group for guest's personal property. If items are left at a property, we will contact the cleaners to determine whether the items were located.

If located, guests are required to send a postage paid, return addressed envelope to Barefoot Group for the items to be returned. Return costs and tracking of items are the responsibility of the guest.

21. Dietaries and allergies

Our skilled team of chefs are well trained in accommodating allergies and intolerances within a reasonable scope. Please note that there may be some instances where they will not be able to adjust the menu for uncommon or difficult requirements. *Vegan, vegetarian, gluten free, dairy free and most allergies can be catered for.

We require you to send us final dietary requirements 1 week before the commencement of the retreat so that we may prepare food order in good time.

We require you to send us a finalised schedule 1 week before the commencement of the retreat so that we can coordinate our staff.

Special events: birthdays, weddings, functions, events etc are to be booked separately and incur a different rate.

22. Booking Confirmation

A booking is confirmed once the dates have been agreed with Barefoot Group, booking information has been received, terms and conditions have been signed and a non-refundable deposit of 900 Euro has been received.

23. Payment Plan

- 50% of remaining fees to be paid 90 days prior
- 100% of remaining fees to be paid 30 days prior
- Food package fees to be paid 30 days prior. Final guest numbers may be increased up to one week prior.

If the balance payment is not received by the due date, the Barefoot Group reserves the right to cancel the booking in accordance with our cancellation policy.

24. Cancellation policy

Your deposit is non refundable.

If you cancel after the 90 day installment, you will receive a 50% refund of the total amount paid. Minus €150 administration fee.

If you cancel within 30 days prior to commencement, you will receive no refund for the total amount of your booking.

25. Date Changes

Date changes are only possible at the discretion of Barefoot Group and may incur cancellation fees.

If a date change is requested more than 90 days prior to the original booking date, Barefoot Group may provide a credit of payments made towards the future date less a €150 administration fee.

If a date change is requested less than 90 days and more than 30 days prior to the original booking date, Barefoot Group may provide a credit of payments made towards the future date less a €150 administration fee providing the spot can be resold. If the spot cannot be sold, our cancellation fees apply.

If a date change is requested less than 30 days prior to the training, this will be treated as a cancellation and no refunds or credits will be given.

26. Cancellation by Barefoot Group

If Barefoot Group must cancel due to circumstances beyond our control, any payments made will be refunded, but the venue cannot be held responsible for additional costs incurred (eg flight refunds, transfers, etc).

27. Weather Events & Natural Disasters

Barefoot Group may not be held liable for failure or delay in fulfilling its obligations where such failure is due to events beyond its reasonable control, including but not limited to:

- Extreme weather conditions (e.g. storms, flooding, heatwaves)
- Natural disasters (e.g. earthquakes, wildfires)
- Power outages, water supply disruption, or infrastructure failure
- Government-imposed travel restrictions or safety advisories

In such circumstances:

- The standard cancellation policy will apply unless otherwise agreed
- Barefoot Group, at its discretion, may offer date transfers or partial credits
- Refunds are not guaranteed

28. War, Conflict & Geo-Political Events

Barefoot Group shall not be held responsible for cancellations, delays, or changes caused by:

- War, threat of war, or armed conflict
- Acts of terrorism or civil unrest
- Political instability in the country or internationally
- Airspace closures, airport shutdowns, or significant travel disruption
- Government travel warnings or restrictions

In such cases:

- The standard cancellation policy will apply unless otherwise agreed
- Barefoot Group, at its discretion, may offer date transfers or partial credits
- Refunds are not guaranteed

29. Acceptance of Terms

If any of the above terms are broken or not met with satisfaction, we retain the right to ask you to leave the premises without notice and cancel your booking without refunds. If payments are not made on time, we equally reserve the rights to re-advertise your selected dates.

By confirming the booking and paying the deposit, the booking organiser agrees to these Terms & Conditions on behalf of all guests attending the retreat or group booking.